

Apostle™ - Effective Notification & Action Management

What is Apostle™?

Apostle™ is an enterprise wide role based notification and action management framework.

Apostle(tm) provides a unified method of notifying personnel of events or prompting them for some action.

The generic framework uses a simple user interface similar to MSN Messenger, but which is integrated to your organisation's systems. Notifications may include, for example:

- ERP authorisation
- Process event or condition notification,
- Data availability notification,
- Data exception notification,
- Data approval request
- Project action reminder

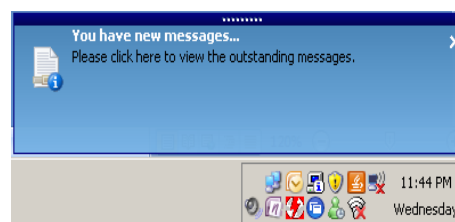
No email "spam" is generated, and transactions that are not actioned can be escalated within configurable time periods.

Apostle™ provides:

- **Consistency** – Any notification or action request can be delivered from any accessible source system via the one method.
- **Simplicity** - The "Messenger" style notification interface is easy to use and uses a paradigm familiar to most people.

- **Timeliness** – Apostle provides timely and traceable notification of required actions based on roles. Actioning the request immediately removes the notification from others in the same role.
- **Escalation** - Actions or events can be configured with an appropriate expiry interval, after which the notification can be escalated to another role, ensuring actions are not forgotten.
- **Auditability** – All transactions have full audit data maintained. Transactions are completely traceable.
- **Security** - The security framework ensures personnel only see notices that they are authorised to see, and review and approve data that is in their scope of control. All operations are protected by the network security layer (e.g. Active Directory Groups).
- **Reporting** – Out of the box reports and end user driven ad-hoc report builder models are provided.

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Contact TeamTech at:

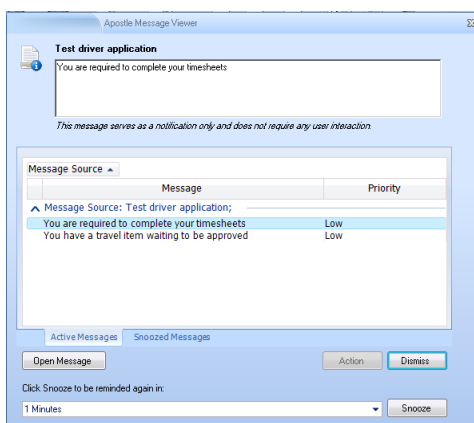
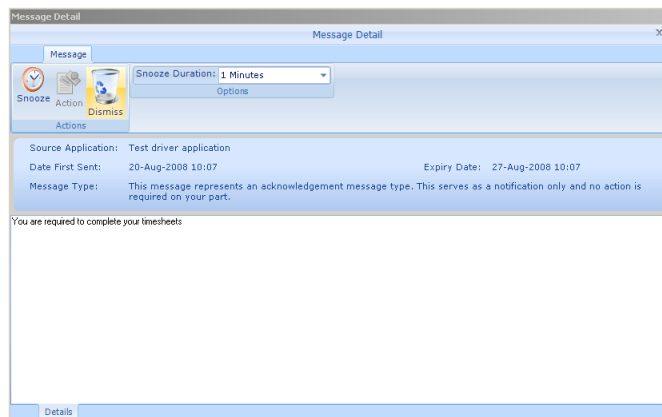
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System Requirements

- Server: Windows Server 2003 & SQL Server 2005
- Client PCs: Windows XP or Vista with the .Net Framework 2.0 installed & 512Mb RAM
- Active Directory for central security administration (can be used in a Workgroup configuration)

TEAMTECH can assist with the selection of appropriate hardware as part of the requirements definition.



About TEAMTECH Australia

TEAMTECH Australia is a systems integration practice focused on plant, people and process efficiency in the resources sector. TEAMTECH consultants are skilled in integrating data from the underlying process control systems and making it visible and available to the broad range of manufacturing, ERP, EAM and business intelligence applications.

Our services include:

- Application development
- Business process rationalisation
- Financial analysis & modelling
- Maintenance optimization
- Mass and energy balancing
- Metallurgical accounting
- Mining and mineral processing modelling
- Process control
- Supply & inventory optimization



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